

Service Area Summaries Outturn 2019/20

Environmental Health

	Updated Budget £	Outturn £	Variance £	Explanation For Major Variances
Commercial Services				
Gross Direct Costs	258,216	283,855	25,639	Higher staffing costs - change of personnel.
IAS 19 Superannuation Adj	0	34,268	34,268	Pension fund adjustment (current service costs).
Gross Direct Income	(13,250)	(6,521)	6,729	Lower fee income from Food Hygiene courses and re-rating visits.
Support Service Charges	115,880	142,309	26,429	Higher recharge from Admin Buildings - a result of higher capital charges reflecting a loss on asset revaluations.
	360,846	453,910	93,064	
Internal Drainage Board Levies				
Gross Direct Costs	397,862	399,024	1,162	Inflation.
Support Service Charges	710	920	210	No major variances.
	398,572	399,944	1,372	
Travellers				
Gross Direct Costs	7,400	19,839	12,439	To supply and fit proelectric panels at the Fakenham site.
Capital Charges	97,800	210,667	112,867	Depreciation.
Gross Direct Income	(4,000)	(15,798)	(11,798)	Insurance claim.
Support Service Charges	1,930	2,820	890	No major variances.
	103,130	217,528	114,398	
Public Protection				
Gross Direct Costs	207,585	198,935	(8,650)	Lower staffing costs - change in personnel.
IAS 19 Superannuation Adj	0	24,085	24,085	Pension fund adjustment (current service costs).
Gross Direct Income	(196,985)	(189,833)	7,152	(£8,260) Additional fees and taxi licensing income; £22,120 Lower general licensing income (accrual made in 2018/19 and income not achieved); (£7,002) Court costs awarded.
Support Service Charges	104,470	138,750	34,280	£6,830 Higher recharges from Environmental Health & Customer Services. £16,470 Higher recharge from Admin Buildings - a result of higher capital charges reflecting a loss on asset revaluation. The balance consists of misc. minor variances.
	115,070	171,938	56,868	
Street Signage				
Gross Direct Costs	12,470	6,492	(5,978)	Fewer signs purchased and installed.
Capital Charges	7,564	7,565	1	No major variances.
Support Service Charges	18,950	23,740	4,790	No major variances.
	38,984	37,797	(1,187)	

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Environmental Protection				
Gross Direct Costs	662,062	665,213	3,151	(£16,240) Professional fees (this includes reduced costs for the kennelling contract, works in default and contaminated land). £15,492 Movement on the Bad debt provision.
IAS 19 Superannuation Adj	0	73,511	73,511	Pension fund adjustment (current service costs).
Capital Charges	4,501	22,944	18,443	Depreciation.
Gross Direct Income	(59,235)	(73,449)	(14,214)	Recoverable income for Enforcement works.
Support Service Charges	176,210	239,740	63,530	£20,630 Higher recharges from Environmental Health, Customer Services, Personnel, Computers, Telephone Services and Communications. £35,480 Higher recharge from Admin Buildings - a result of higher capital charges reflecting a loss on asset revaluations.
	783,538	927,960	144,422	
Env Health - Service Mgmt				
Gross Direct Costs	140,739	151,131	10,392	£20,855 Staffing costs.(£11,015) Misc. Supplies and Services budgets underspent.
IAS 19 Superannuation Adj	0	12,681	12,681	Pension fund adjustment (current service costs).
Support Service Charges	(127,735)	(163,812)	(36,077)	Higher recharges to internal customers as a result of higher service costs.
	13,004	0	(13,004)	
Combined Enforcement Team				
Gross Direct Costs	154,164	136,811	(17,353)	Vacant post.
IAS 19 Superannuation Adj	0	14,361	14,361	Pension fund adjustment (current service costs).
Gross Direct Income	0	75	75	No major variances.
Support Service Charges	(154,164)	(151,247)	2,917	£10,880 Higher recharges from Admin Buildings - a result of higher capital charges reflecting a loss on asset revaluations. (£19,103) Higher recharges to internal customers. The balance consists of higher recharges from Computers, Telephony, Panning and CLT.
	0	0	0	
Environmental Contracts				
Gross Direct Costs	270,155	282,517	12,362	Staffing costs.
IAS 19 Superannuation Adj	0	35,863	35,863	Pension fund adjustment (current service costs).
Capital Charges	0	4,521	4,521	Depreciation.
Gross Direct Income	0	(251)	(251)	No major variances.
Support Service Charges	(270,155)	(322,650)	(52,495)	£21,850 Higher recharges from Admin Buildings - a result of higher capital charges reflecting a loss on asset revaluations. (£88,354) Higher recharges to internal customers. The balance consists of higher recharges from Computers, Telephony, Communications and CLT.
	0	0	0	

Environmental Health

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Waste Collection And Disposal				
Gross Direct Costs	4,366,995	4,641,124	274,129	See Note A below
IAS 19 Superannuation Adj	0	165	165	Pension fund adjustment (current service costs).
Capital Charges	52,686	85,467	32,781	Depreciation.
Gross Direct Income	(3,156,297)	(3,691,869)	(535,572)	See Note B below
Support Service Charges	452,720	554,990	102,270	See Note C below
	1,716,104	1,589,877	(126,227)	

Note A: £6,157 Staffing costs. £117,553 Procurement costs associated with the new cleansing and waste contract. (£10,537) Lower recycling processing costs. £170,902 Kier contractor costs. £7,143 Management fees and hybrid mailing costs for garden bins. £10,153 Bad debt write offs and provisions. (£23,746) Lower costs for bin deliveries, commercial waste and clinical waste disposal.

Note B: (£243,414) Commercial waste fee income; (£82,245) Garden bin fee income; (£16,401) Bulky collections; (£18,336) Smoothing Mechanism. (£94,045) Shared procurement fees. (£77,720) Additional recycling credit income.

Note C: Higher recharges of £17,360 from Environmental Health, £59,090 from Environmental Contracts, £11,790 from Customer Services, £5,670 from Communications with the balance consisting of minor variances.

Cleansing

Gross Direct Costs	828,183	833,110	4,927	Additional contractor costs.
Gross Direct Income	(54,157)	(64,346)	(10,189)	(£4,200) Sale of vehicles; (£5,989) Additional income from dog and litter bin recharges.
Support Service Charges	55,020	70,730	15,710	Higher recharges from Environmental Health & Environmental Contracts reflecting higher service costs.
	829,046	839,494	10,448	

Environmental Strategy

Gross Direct Costs	25,000	42,327	17,327	Staffing costs and exhibitor fees for Green Build.
IAS 19 Superannuation Adj	0	493	493	Pension fund adjustment (current service costs).
Gross Direct Income	(15,000)	(21,351)	(6,351)	Additional advertising and exhibitor fees.
Support Service Charges	20,190	25,550	5,360	No major variances.
	30,190	47,019	16,829	

Community Safety

Gross Direct Costs	26,893	27,353	460	No major variances.
IAS 19 Superannuation Adj	0	3,021	3,021	Pension fund adjustment (current service costs).
Support Service Charges	11,750	16,350	4,600	No major variances.
	38,643	46,725	8,082	

Civil Contingencies

Gross Direct Costs	83,336	81,312	(2,024)	No major variances.
IAS 19 Superannuation Adj	0	10,290	10,290	Pension fund adjustment (current service costs).
Support Service Charges	25,560	32,160	6,600	No major variances.
	108,896	123,761	14,865	

Total Environmental Health	4,536,023	4,855,952	319,929	
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